

Public Service Code of Conduct for Participation in the Transportation Decision-Making Process

As partners of the transportation and environmental decision-making process, we must work together to develop, implement and maintain transportation projects in an environmentally responsible manner.

Public Service is a public trust. We must earn and maintain this trust by conducting ourselves in a manner that reflects the following principles:

Professionalism – We will conduct ourselves in a professional manner in dealing with other agencies and the public.

Fairness and Reasonableness – We will be open-minded, impartial, and consistent in our interactions with other agencies and the public to ensure all actions and decisions are free from bias and are not arbitrary or capricious. We will treat people equally and with tolerance.

Knowledge – We will remain knowledgeable of applicable law, regulations, and scientific and technical advancements which affect the delivery of the transportation program in an environmentally responsible manner.

Honesty – We will be truthful, straightforward, and candid in all dealings.

Timeliness – We will strive to provide other agencies and the public with timely responses regardless of whether those responses are favorable or adverse.

Accountability – We will be decisive in all actions and accept responsibility for any of our decisions and resulting consequences. All decisions and recommendations will be based on fact and properly documented.

Respect – We will treat others with dignity, courtesy, compassion, and sensitivity.